



**THURSDAY 18 - SUNDAY 21 MAY 2023**  
BRISBANE CONVENTION & EXHIBITION CENTRE  
incorporating the South Bank Truck Festival

**ROCK ON RIVERSIDE  
TERMS AND CONDITIONS + ENTRY CONDITIONS**

**tl;dr**

**A responsible adult must accompany minors at all times**

**Prohibited items:** No umbrellas, chairs, beach tents, prams, glass, alcohol, or weapons.

**Noise restrictions:** Observe noise restrictions to respect neighbouring residents and businesses.

**Smoking:** Smoking is prohibited in public spaces, including parks and green spaces.

**Pets:** No Pets or Domestic Animals are allowed

**Licensed Area:** Rock on Riverside is a licenced event and Alcohol shall not be taken outside of the designated areas

**Litter:** Dispose of your rubbish in the provided bins, and follow a "leave no trace" policy.

**Environment:** Respect the environment by not disturbing plants or wildlife and staying on designated paths and trails.

**Public safety:** Follow any posted rules related to public safety around the designated activity areas.

**COVID-19 regulations:** Follow any local or national guidelines regarding COVID-19, including wearing a mask, social distancing, and providing contact information for tracing purposes.

By purchasing or registering a ticket or entering the Festival grounds, Attendees acknowledge and agree to be bound by these terms and conditions and entry conditions below.



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# ROCK ON RIVERSIDE

## TERMS AND CONDITIONS + ENTRY CONDITIONS

### General Information

Rock On Riverside (hereinafter referred to as "the Festival") is a music and arts event organised by Live at South Bank, in partnership with South Bank Truck Festival and QMUSIC (hereinafter referred to as "the Organiser"). By purchasing or registering a ticket or entering the Festival grounds, all attendees (hereinafter referred to as "Attendees") agree to abide by the following terms and conditions and entry conditions.

### Ticket Purchasing and Admission

- 2.1 Attendees must have a valid ticket for the specific date or duration of the Festival. Tickets are non-refundable and non-exchangeable.
- 2.2 The Organiser reserves the right to refuse admission or eject any Attendee from the Festival grounds at their discretion.
- 2.3 Attendees must present valid photo identification upon entry.
- 2.4 Attendees under the age of 18 must be accompanied by a parent or legal guardian.

### Prohibited Items and Actions

The following items and actions are prohibited within the Festival grounds:

- 3.1 Weapons, drugs, or any illegal substances.
- 3.2 Outside food or beverages, except for personal water bottles.
- 3.3 Professional recording equipment, unless authorised in writing by the Organiser.
- 3.4 Unapproved promotional materials or commercial activities.
- 3.5 Animals, except for registered service animals.
- 3.6 Disruptive or dangerous behaviour, including but not limited to fighting, vandalism, or harassment.

### Health and Safety

- 4.1 Attendees must adhere to all health and safety regulations and guidelines provided by the Organiser.
- 4.2 Attendees are responsible for their own well-being and personal property.
- 4.3 The Organiser reserves the right to alter or cancel the Festival program without notice.

### Intellectual Property

- 5.1 The Organiser retains all rights to the Festival name, logo, images, and other associated intellectual property.
- 5.2 Attendees grant the Organiser permission to use their likeness, image, and/or voice in any photographs, video recordings, or other media captured at the Festival for promotional purposes.

### Limitation of Liability

- 6.1 Attendees assume all risks and dangers incidental to attending the Festival, and agree to release the Organiser, its partners, sponsors, and affiliates from any and all liabilities, damages, or losses arising from their attendance.

## **Miscellaneous**

7.1 These terms and conditions and entry conditions are governed by the laws of the jurisdiction where the Festival takes place.

7.2 The Organiser reserves the right to update or modify these terms and conditions and entry conditions at any time without prior notice. Attendees are responsible for regularly reviewing the most current version.

## **Re-entry and Exit**

8.1 Attendees must retain their ticket or wristband for the duration of the Festival.

8.2 Tickets are only valid for the day chosen at point of sale

8.3 Re-entry to the Festival grounds may be restricted or prohibited, depending on the Organiser's policies. Attendees should check the Festival's website or contact the Organiser for specific re-entry policies.

8.4 Re-entry will be based on showing a valid ticket or wristband for the attending day of the Festival

## **Lost or Stolen Tickets and Items**

9.1 The Organiser is not responsible for lost, stolen, or damaged tickets. Attendees must report lost or stolen tickets to the Organiser as soon as possible.

9.2 Replacement tickets may be issued at the Organiser's discretion and may be subject to a replacement fee.

9.3

## **Weather and Force Majeure**

10.1 The Festival is a rain or shine event, and no refunds will be given due to inclement weather conditions.

10.2 The Organiser is not responsible for any losses or damages resulting from the cancellation, postponement, or alteration of the Festival due to force majeure events, including but not limited to natural disasters, acts of terrorism, war, labour disputes, or any other circumstances beyond the Organiser's control.

## **Accessibility**

11.1 The Festival aims to be accessible to all Attendees. Accessible facilities and services will be provided where possible.

11.2 Attendees with disabilities or special needs should contact the Organiser in advance to discuss any necessary accommodations.

## **Privacy Policy**

12.1 By purchasing a ticket or entering the Festival grounds, Attendees consent to the collection, use, and disclosure of their personal information by the Organiser for the purposes of ticketing, event organisation, and marketing communications.

12.2 The Organiser will comply with all applicable data protection laws and regulations and will take reasonable steps to protect Attendees' personal information.

## **Compliance with Laws and Regulations**

13.1 Attendees must comply with all applicable laws, regulations, and venue rules while attending the Festival.

13.2 Attendees who fail to comply with these terms and conditions and entry conditions, or who engage in any illegal or prohibited activities, may be subject to removal from the Festival grounds, loss of ticket privileges, and possible legal action.

### **Contact Information**

14.1 For any questions, concerns, or feedback related to the Festival, Attendees can contact the Organiser through the Festival website or by email at [admin@brisbanetruckshow.com.au](mailto:admin@brisbanetruckshow.com.au)

### **Alcohol and Smoking Policy**

15.1 Attendees must be of legal drinking age to purchase and consume alcoholic beverages within the Festival grounds. Valid photo identification may be required.

15.2 Alcoholic beverages must be consumed within designated areas only.

15.3 Intoxicated Attendees or those causing disturbances may be removed from the Festival grounds at the Organiser's discretion.

15.4 Smoking, including e-cigarettes and vaping, is only permitted in designated smoking areas.

### **Parking and Transportation**

16.1 Attendees are responsible for their own transportation to and from the Festival.

16.2 Limited parking may be available at or near the Festival grounds. Attendees are encouraged to use public transportation, carpool, or ride-sharing services when possible.

16.3 The Organiser is not responsible for any loss, damage, or theft of vehicles or personal property in parking areas.

### **Vendors and Food Services**

17.1 The Festival will feature a variety of food and beverage vendors, as well as merchandise vendors.

17.2 All transactions with vendors are solely between the Attendee and the vendor. The Organiser is not responsible for any disputes, losses, or damages resulting from transactions with vendors.

### **Volunteering and Employment**

18.1 Opportunities to volunteer or work at the Festival may be available. Interested parties should visit the Festival website or contact the Organiser for more information.

18.2 Volunteers and employees must adhere to all Festival rules and regulations, as well as any additional guidelines provided by the Organiser.

### **Amendment of Terms and Conditions**

19.1 The Organiser reserves the right to amend or modify these terms and conditions and entry conditions at any time without prior notice. Attendees are responsible for regularly reviewing the most current version.

### **Environmental Responsibility**

20.1 Attendees are encouraged to be mindful of their environmental impact and to dispose of waste properly in designated recycling and rubbish receptacles.

20.2 The Organiser may implement sustainability initiatives to minimise the Festival's environmental footprint. Attendees are expected to cooperate with and respect these initiatives.

### **Medical Services**

21.1 First aid and medical services will be available on-site during the Festival. Attendees experiencing medical issues or witnessing others in need of assistance should contact Festival staff or medical personnel immediately.

### **Security Measures**

22.1 Security personnel will be present throughout the Festival grounds to ensure the safety and well-being of all Attendees.

22.2 Attendees are subject to bag checks, pat-downs, and other security measures upon entry or at any time during the Festival at the Organiser's discretion.

### **Indemnification**

23.1 Attendees agree to indemnify, defend, and hold harmless the Organiser, its partners, sponsors, and affiliates from any and all claims, liabilities, damages, or expenses (including attorneys' fees) arising out of or in connection with their attendance at the Festival, violation of these terms and conditions, or any actions or omissions that cause injury or damage to any person or property.

### **Severability**

24.1 If any provision of these terms and conditions is found to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.

### **Waiver**

25.1 The failure of the Organiser to enforce any provision of these terms and conditions shall not be construed as a waiver of that provision or any other provision.

### **External Links and Third-Party Services**

26.1 The Festival website or promotional materials may contain links to external websites, apps, or services. The Organiser is not responsible for the content or privacy practices of these third-party services and recommends that Attendees review their terms and conditions and privacy policies.

### **Emergencies and Evacuations**

27.1 In the event of an emergency, Attendees must follow the instructions of Festival staff, security personnel, and emergency responders.

27.2 The Organiser may implement an evacuation plan if necessary. Attendees are expected to cooperate and adhere to the evacuation plan to ensure the safety of all persons on the Festival grounds.

### **Sponsorship and Partnerships**

28.1 The Festival may have sponsors or partners that provide financial or other support. The Organiser is not responsible for the actions, products, or services of these sponsors or partners.

### **Dispute Resolution**

29.1 Any disputes arising from these terms and conditions or Attendees' attendance at the Festival shall be resolved through good faith negotiation between the parties or, if necessary, through binding arbitration or other appropriate dispute resolution methods.

### **South Bank Parklands Conditions Of Entry**

30.1 City Parklands is dedicated to providing a safe and enjoyable experience for visitors to South Bank Parklands. For public safety and comfort, the following Conditions of Entry apply.

30.2 Full South Bank Park Lands Conditions of entry can be found at

<https://visit.brisbane.qld.au/places-to-go/inner-city/south-bank/plan-your-trip-south-bank/south-bank-parklands-conditions-of-entry>

### **Entire Agreement**

31.1 These terms and conditions, together with any additional terms and conditions provided by the Organiser, constitute the entire agreement between the Attendees and the Organiser with respect to the Festival and supersede any prior agreements or understandings, whether written or oral.

### **Governing Law and Jurisdiction**

32.1 These terms and conditions shall be governed by and construed in accordance with the laws of the jurisdiction where the Festival takes place, without regard to its conflict of law principles. Attendees irrevocably consent to the exclusive jurisdiction of the courts located in the jurisdiction where the Festival takes place for any action or proceeding arising out of or related to these terms and conditions or the Festival.